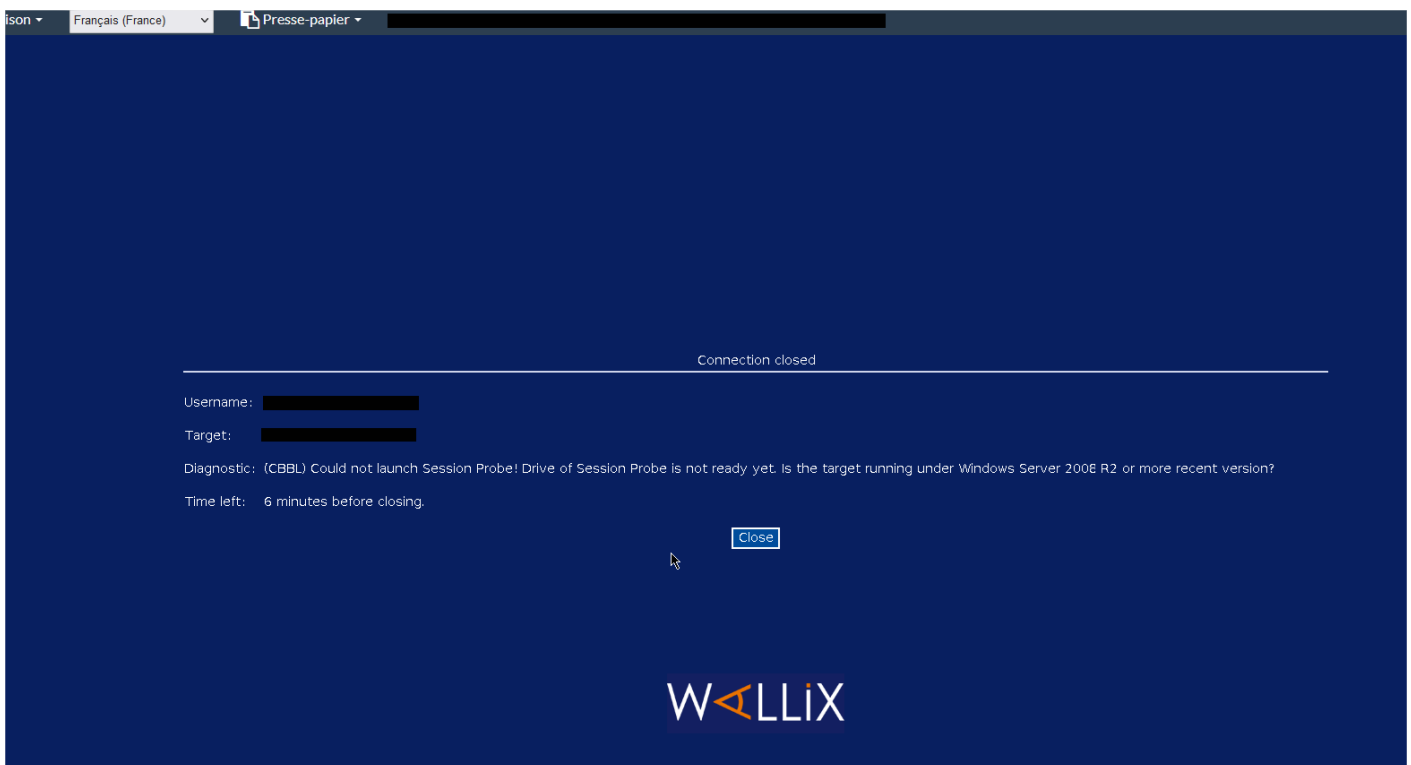


# Incident - Session Probe

## Drive of Session Probe is not ready yet



Erreur dans les logs :

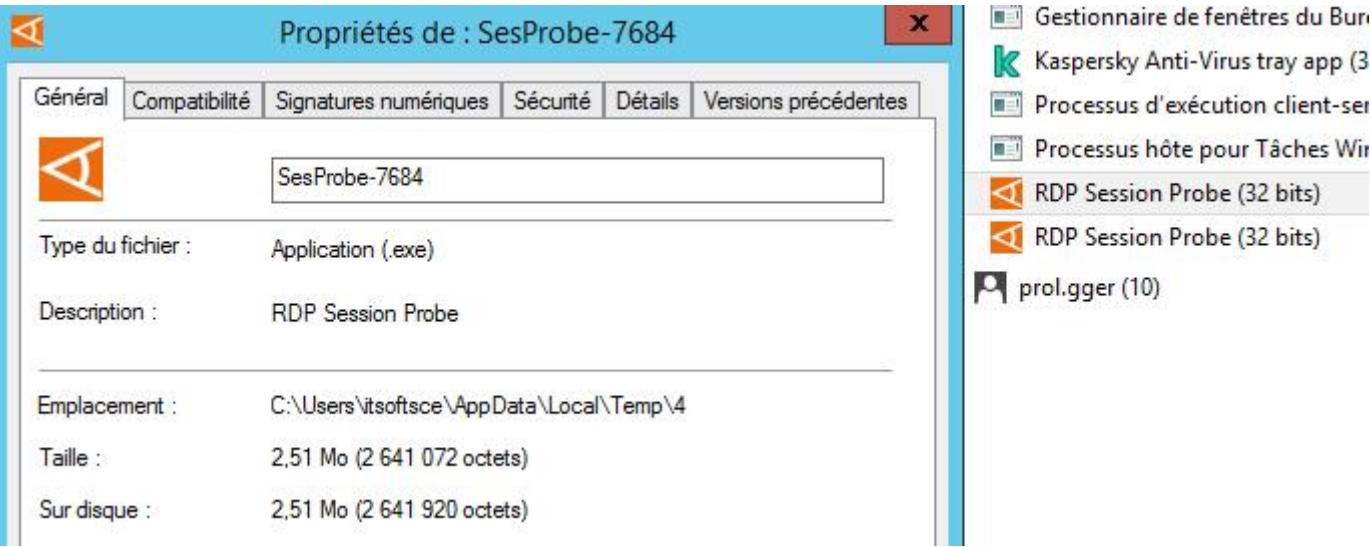
```
Aug 25 13:27:37 bastion1 rdpproxy[24076]: ERR (24076/24076) --  
SessionProbeClipboardBasedLauncher :=> Drive of Session Probe is not ready yet. Is the  
target running under Windows Server 2008 R2 or more recent version?
```

```
Aug 25 13:27:37 bastion1 rdpproxy[24076]: ERR (24076/24076) --  
SessionProbeVirtualChannel::process_event_launch: Session Probe is not ready yet!
```

Pour l'erreur lié à la Session Probe, il y'avait une session "fantôme" itsoftsce en doublon avec peu 5 processus ouverts.

J'ai juste déconnecter l'utilisateur puis je me suis reconnecté depuis l'accès manager sans problème.

Quand, la session est ouverte depuis l'accès manager, cela ouvre deux processus SesProbe pour la session en cours comme sur la capture d'écran :



Note depuis le guide d'administration :

The session probe is loaded by a batch script. Without WALLIX Bastion, this script will cause the display of a non-user friendly black console window in the RDP session. Moreover, the user may interact with it and disrupt the loading process.

Enabling the launch mask can block the display as well as mouse and keyboard inputs during the loading of the session probe loading phase. As a consequence, the console window becomes invisible.

redirection of clipboard must be enabled by Terminal Services to be able to use the smart launcher (this is enabled by default).